

# An Empirical Review of the Top 500 Medical APPS IN A EUROPEAN ANDROID MARKET

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Background/Aims: Mobile phone apps are increasingly playing a role in healthcare delivery and the training of healthcare professionals. According to Research2guidiance, the market for such medical apps reached US\$718 million in 2011. The market for mobile applications for Apple and Google dominate the app scene, as they contain over 500,000 apps each. This research reviews the 500 top medical apps in a specific Android market as it seeks to explore the availability, popularity, and prices of apps designed for different medical specialties and uses.

Methods: The Android market was chosen because it provides better download statistics and its unregulated nature is a good indicator for good and bad apps. The Italian Android market was chosen as it approximates a closed healthcare market.

Results: The results show that apps designed for public education, to be used as health diaries, or for healthcare practitioners to make calculations were the most popular. While mean number of downloads for the 500 apps was 74,471, the median is closer to 3,000 downloads per app, reflecting how a few popular apps have skewed the mean. The median number of reviews for each app was 16, the median rating was 4.1/5 and the data shows most apps (77%) are free.

Conclusion: This review of the top, consecutive 500 'medical' apps in the Italian Android market shows that a majority of the apps are designed for healthcare professionals. On the average, a typical medical app will be downloaded 3,000 times, reviewed 16 times, rated 4.1/5 and given away for free. While there are many benefits to society from medical apps, there are also concerns so as not to endanger healthcare delivery or jeopardize public health and safety.

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#### Introduction

The growing adoption of smartphones and the proliferation of mobile phone apps, especially since Apple's launch of its Appstore in 2008, have created new opportunities for healthcare delivery and medical education<sup>1</sup>. As healthcare practitioners and policy makers explore how apps can play a role in healthcare delivery or training, developers are pushing an ever growing number of apps to the market. Research2guidiance reported that the market for apps designed for the healthcare market

increased by a factor of 7 to reach US\$718 million in 2011<sup>2</sup>. Apple's appstore and Google's Android market are the two most dominant app marketplaces, although there are other markets for applications such as Microsoft's Windows marketplace and independent ones such as GetJar<sup>3</sup>.

A growing number of papers or reports have reviewed specific apps<sup>4,7</sup>, apps for specific healthcare disciplines<sup>8-13</sup> or the general market/trend for healthcare apps<sup>14-17</sup>. These demonstrate the pervasiveness of apps, and how different healthcare





disciplines are finding niche uses for mobile phone apps.

This paper seeks to further that research and is designed to investigate healthcare apps from a multidisciplinary perspective. It empirically reviews the top, consecutive 500 medical apps as displayed on the Italian Android market. It then uses the resulting metrics to determine how popular the apps are, their quality, their uses and potential concerns about them. These metrics are then used to engage in a broader discussion on the trajectory of medical apps and the opportunities and challenges that lie ahead.

#### Methods

## Choice of application market

While both Apple's appstore and Google's Android market have substantial number of apps dedicated to the healthcare sector, the Android market was selected for the following reasons.

- 1. Unlike Apple's appstore, the Android market is more open about sharing download metrics. As such, this gives an immediate and exact idea how many times an app has been downloaded.
- 2. The Android market offers a better medium to appraise concerns about the unregulated nature of the apps market and the often unverified, claims made about healthcare apps. While Apple's curated appstore offers a semblance of control, providing a presumed check on the quality of apps that are available, the Android market offers no check on the apps that are submitted, potentially making it vulnerable to hackers<sup>18</sup>.
- 3. Given the prevalence of English apps, the Italian Android market was selected as it offered an opportunity to appraise a standalone market that was big and wealthy enough to support own-language apps instead of being inundated with English apps that can be used across all English-speaking countries.

#### Populating the database

Having selected the Android market, a search of the website of the Italian Android market was done on 16 March 2012. Details of the first 500 apps displayed were then entered into an MS Excel database. This approach was used as any app outside the top 500 as viewed on the Android market website is unlikely to show up in the much smaller smartphone screen.

#### Download statistics

Although Android gives an idea how many apps have been downloaded, it only provides this information in distinct intervals of an upper and lower limit. Accordingly, the midpoint of each interval is selected as the approximate number of downloads for the app. This is then used to estimate the volume of downloads for all the 500 apps in the database. Table 1 is a conversion table from Android intervals to number of downloads.

## App Categories

Each of the 500 apps was individually reviewed by two graders to determine the healthcare discipline it is most suited for, or the primary use of it for the general population. In many cases, this was straightforward. But there were several apps that transverse specific discipline or that did not easily fit into any of the broad categories. These outlier apps were grouped into special categories as shown in table 2.



Table 1: Android download intervals and their approximate conversion

Android interval	Approximate no of downloads
1 - 5	3
5 - 10	8
10 - 50	30
50 - 100	75
100 - 500	300
500 - 1000	750
1000 - 5000	3,000
5000 - 10000	7,500
10000 - 50000	30,000
50000 - 100000	75,000
100000 - 500000	300,000
500000 - 1000000	750,000
1000000 - 5000000	3,000,000
5000000 - 10000000	7,500,000

**Table 2: Special categories for apps** 

Category	Description	App examples
Emergency	Representing apps that purport to help	ICE, First Aid
Assistance	users in an emergency	
Education	Apps whose main purpose seems to be	Handbook of



	about boosting knowledge of healthcare	diseases, Bones
	among the general population	
Health	Apps that help users to track any part of	Medication Alarm
Diary	their medical history, including drug	Clock, Headache
	schedules	Diary Pro
Medical	Encompassing all apps that help	Lab Values, Acid
Tools	healthcare professionals to calculate	Base Balance
	medical values and formulas.	
Pharmacy	Apps that are aimed at providing	Cerca Fermacia,
Services	direction, enquiry services or	Fermacia
	reservations services for pharmacies	
Reference	Apps that provide a reference manual	Pubmed+, Epilepsia
	for healthcare professionals	Journal
Therapy	Apps that purport to provide some type	Are you fear of
	of therapy to the general public,	heights?, Astral
	especially to enhance sleeping	Serenity Brain
		Massage
Women's	Apps designed specifically for women,	Contraceptive Patch,
Health	especially to help with their	Pregnancy Stages
	reproductive cycles. A few apps on	
	unisex sex are also included.	

# **Results**

The results of the statistical analysis are shown in tables 3, 4, 5 and 6.



Table 3: Volume of apps downloaded

	No of	Mean	SD	Median
	apps			
All	500	71,471		3,000
			314,213	
Animals	7	2,187	1,288	3,000
Animals	7	2,187	1,288	3,000
Personal Health	227	99,184		7,500
			365,353	
Baby's Health	7	53,721		7,500
			101,215	
Body Care	18	113,000		30,000
			185,644	
Education	68	108,741		7,500
			394,511	
Emergency Assistance	9	349,868		7,500
			937,244	
Health Diary	58	58,505		3,000
			150,729	
Pharmacy Services	16	13,066	24,454	3,000
Therapy	21	33,157	63,485	7,500
Women's Health	30	175,431		30,000
			536,564	
Professional	266	49,644		3,000





			265,354	
Alternative Medicine	3	12,600	12,650	7,500
Anatomy	9	50,950	90,818	7,500
Anesthesia	11	14,741	28,426	750
Cardiology	24	23,269	59,012	5,250
Dentistry	6	15,510	14,524	16,500
Dermatology	1	3,000	-	3,000
Emergency Medicine	15	24,462	73,982	3,000
Endocrinology	1	300	-	300
Family Medicine	4	413	195	300
Genetics	1	3,000	-	3,000
Hematology	1	30,000	-	30,000
Histology	2	18,750	11,250	18,750
Infectious Disease	2	1,875	1,125	1,875
Medical Tools	62	21,532	54,405	3,000
Nephrology	4	15,077	14,923	15,150
Neurology	1	30,000	-	30,000
Nursing	10	71,580		3,000
			116,326	
0&G	1	30,000	-	30,000
Oncology	4	2,888	2,853	1,875
Ophthalmology	2	16,500	13,500	16,500
Pathology	1	3,000	-	3,000
Pediatrics	8	11,573	24,077	3,000



Pharmacy	16	51,652	96,966	3,000
Physiotherapy	10	8,018	11,179	3,000
Psychiatry	4	10,313	11,623	5,250
Radiology	22	6,250	9,640	3,000
Reference	34	235,530		30,000
			698,489	
Respiratory Medicine	1	7,500	-	7,500
Surgery	4	8,445	12,493	1,875
Urology	2	1,650	1,350	1,650

Table 4: No of reviews per app

	No of	Mean	SD	Median
	apps			
All	500	232	1,150	16
Animals	7	5	3	5
Animals	7	5	3	5
Personal Health	227	327	1,283	24
Baby's Health	7	162	342	31
Body Care	18	296	550	25
Education	68	332	1,636	17
Emergency Assistance	9	1,166	2,699	13
Health Diary	58	225	572	24





Pharmacy Services	16	53	96	10
Therapy	21	51	51	32
Women's Health	30	653	1,743	49
Professional	266	155	1,030	12
Alternative Medicine	3	60	28	51
Anatomy	9	130	154	65
Anesthesia	11	29	47	5
Cardiology	24	23	28	14
Dentistry	6	8	4	10
Dermatology	1	8	-	8
Emergency Medicine	15	67	103	12
Endocrinology	1			
Family Medicine	4	6	3	7
Genetics	1	21	-	21
Hematology	1	73	-	73
Histology	2	23	11	23
Infectious Disease	2	37	31	37
Medical Tools	62	49	137	11
Nephrology	4	10	11	5
Neurology	1	36	-	36
Nursing	10	221	518	23
0&G	1	10	-	10
Oncology	4	9	9	5
Ophthalmology	2	50	48	50





Pathology	1	17	-	17
Pediatrics	8	16	18	4
Pharmacy	16	84	101	43
Physiotherapy	10	17	21	9
Psychiatry	4	14	6	15
Radiology	22	10	12	6
Reference	34	872	2,719	32
Respiratory Medicine	1	14	-	14
Surgery	4	57	55	57
Urology	2	3	1	3

Table 5: Ratings of apps (5 is the maximum)

	No of	Mean	SD	Median
	apps			
All	500	3.9	0.8	4.1
Animals	7	4.3	0.7	4.4
Animals	7	4.3	0.7	4.4
Personal Health	227	3.9	0.8	4.0
Baby's Health	7	3.8	0.6	4.0
Body Care	18	3.6	0.8	3.7
Education	68	3.8	0.9	3.9
Emergency Assistance	9	4.4	0.6	4.5





Health Diary	58	3.9	0.8	4.1
Pharmacy Services	16	3.8	0.9	3.9
Therapy	21	4.0	0.7	4.1
Women's Health	30	4.0	0.7	4.0
Professional	266	4.0	0.8	4.2
Alternative Medicine	3	4.0	0.6	4.3
Anatomy	9	3.7	0.8	4.0
Anesthesia	11	4.2	0.8	4.4
Cardiology	24	3.6	0.8	3.7
Dentistry	6	4.3	0.5	4.5
Dermatology	1	4.5	0.0	4.5
Emergency Medicine	15	4.3	0.5	4.4
Endocrinology	1			
Family Medicine	4	4.4	0.5	4.5
Genetics	1	4.7	0.0	4.7
Hematology	1	4.5	0.0	4.5
Histology	2	3.5	0.7	3.5
Infectious Disease	2	4.8	0.0	4.8
Medical Tools	62	4.1	0.7	4.3
Nephrology	4	3.4	2.0	4.3
Neurology	1	4.1	0.0	4.1
Nursing	10	4.2	0.6	4.3
0&G	1	4.1	0.0	4.1
Oncology	4	4.0	1.1	4.3





Ophthalmology	2	3.6	0.6	3.6
Pathology	1	4.5	0.0	4.5
Pediatrics	8	3.8	1.5	4.3
Pharmacy	16	3.8	1.0	4.1
Physiotherapy	10	4.0	0.5	3.9
Psychiatry	4	4.2	0.4	4.2
Radiology	22	3.7	0.7	3.8
Reference	34	4.0	0.6	4.1
Respiratory Medicine	1	3.6	0.0	3.6
Surgery	4	4.9	0.1	4.9
Urology	2	3.6	0.1	3.6

**Table 6: Price of apps** 

	No of	Mean	SD	Median
	apps			
All	500	€ 1.01	€ 4.91	€-
Animals	7	€ 0.40	€ 0.63	€-
Animals	7	€ 0.40	€ 0.63	€ -
Personal Health	227	€ 0.51	€ 2.11	€ -
Baby's Health	7	€ 0.22	€ 0.53	€-
Body Care	18	€-	€ -	€ -
Education	68	€ 0.76	€ 3.57	€-





Emergency Assistance	9	€ 0.44	€ 0.95	€-
Health Diary	58	€ 0.42	€ 0.92	€ -
Pharmacy Services	16	€ 0.32	€ 0.57	€ -
Therapy	21	€ 1.09	€ 1.52	€ -
Women's Health	30	€ 0.22	€ 0.59	€-
Professional	266	€ 1.46	€ 6.41	€-
Alternative Medicine	3	€ 3.05	€ 4.31	€-
Anatomy	9	€ 1.94	€ 2.31	€ 1.95
Anesthesia	11	€ 0.76	€ 1.12	€-
Cardiology	24	€ 0.82	€ 1.27	€ -
Dentistry	6	€ 0.22	€ 0.48	€ -
Dermatology	1	€-	€ -	€ -
Emergency Medicine	15		€	
		€ 6.55	19.72	€-
Endocrinology	1	€-	€-	€ -
Family Medicine	4	€ 1.75	€ 3.03	€-
Genetics	1	€-	€-	€-
Hematology	1	€-	€-	€-
Histology	2	€-	€ -	€ -
Infectious Disease	2			€
		€ 11.68	€ 9.61	11.68
Medical Tools	62	€ 0.74	€ 1.83	€-
Nephrology	4	€ 0.13	€ 0.22	€-
Neurology	1	€-	€-	€ -





Nursing	10	€ 1.67	€ 3.27	€ -
O&G	1	€-	€-	€ -
Oncology	4	€-	€-	€ -
Ophthalmology	2	€-	€-	€ -
Pathology	1	€-	€ -	€ -
Pediatrics	8	€ 1.53	€ 1.97	€ 0.75
Pharmacy	16		€	
		€ 5.65	13.78	€ -
Physiotherapy	10	€ 0.85	€ 2.21	€ -
Psychiatry	4	€-	€ -	€-
Radiology	22	€ 0.87	€ 2.93	€ -
Reference	34	€ 0.30	€ 0.78	€ -
Respiratory Medicine	1	€-	€ -	€-
Surgery	4	€-	€ -	€-





## **Discussion and Analysis**

## *Prevalence of apps*

The bulk of medical apps (53%) were mainly designed for healthcare professionals. Within the professional category, it is not a surprise that 'medical tools' (12%) and reference (7%) were the most common category of apps in the market. But the prevalence of cardiology (5%) and radiology (4%) apps is interesting. For the former, there are a sizeable number of apps focused on the Echocardiogram while for the latter; it is all about DiCom (Digital **Imaging** viewing Communications in Medicine) images on the mobile phone. Pharmacy apps for professionals (3%) focus mostly on helping doctors in understanding and prescribing drugs.

Apps designed for personal health (45%) were grouped into fewer categories. Many of them can be described as educational resources (14%) that seek to tap into the public's obsession with bodily welfare There were 58 apps (12%) that provide a sort of diary for users to track various aspects of their health. About 6% of the apps are for women affairs, trying to help women manage their fertility and pregnancy records. There were a surprisingly high number of apps that claim to help people to sleep. These were the main components of the 'therapy' category (4% of total). Also, 3% of the apps are pharmacy services, reflecting the attraction of Italians to services that can enable them to locate or interact with their nearest pharmacy.

Seven apps were aimed at animal owners, offering them assistance on how to take care of their animals or providing veterinary services

## Popularity of apps

There are no surprises in the app categories that have achieved the most downloads. The mean values show this to be Emergency Assistance, Women's Health and Reference, each with over a mean 175,000 number of downloads.

But as the median values show, the reality is slightly different. The presence of blockbuster apps with millions of downloads have skewed the mean value for most of these categories. Accordingly, the median values show that no category achieves download volumes of over 30,000 (an interval of 10,000 - 50,000 on the Android market).

Using the median values, the most popular apps are those for Body Care, Women's Health and Reference.

## Ratings of apps

If rating is used as a proxy for quality, it is commendable that the average ratings of the apps were 3.9/5 (mean) and 4.1/5(median). The lowest median rating of 3.5 was recorded for Histology although the sample size for it is too small to make any reasonable conclusion. Accordingly, it is plausible to regard Body Care (median rating of 3.7 and mean rating of 3.6), as the lowest rated category with a decent sample size.

## *User engagement with apps*

Expectedly, the number of reviews matches closely the volume of downloads for each app category. Using the mean data, Emergency Assistance, Women's Health and Reference apps received the most number of reviews. The median data says otherwise although it mostly skews the data to give a better performance for categories with small samples.

## Price of apps

Contrary to popular opinion about how much money apps make, the reality is that most apps would need to be given away for free -77% in this case. While the mean data gives an idea of how prices vary, the median data shows that on average, apps in only three categories (Anatomy, Infectious Disease, Pediatrics) can be expected to be sold for money.

## Concerns about medical apps

While some of the papers cited above refer to how healthcare practitioners use apps, there is a wider question of whether these apps offer good value to professionals at their place of work. Are these apps necessary, and are they simply replicating existing data? For the general public, many of the apps purport to provide information that is already available online. It thus begs the question whether these apps even necessary.

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But the much bigger problem occurs when apps make medical claims, which can pose serious public health safety issue as well. For example, while several of these apps suggest they can be used for activities that would have required medical training and supervision, they do not have any official approval. Although some developers try to circumvent this concern by incorporating disclaimers, there is growing research, especially at John Hopkins University, and official interest, led by the US FDA, into medical apps <sup>20 - 22</sup>

However, any official clampdown may struggle to achieve its aims without stifling innovation. Mobile apps are intangible, software products and will thus prove difficult to police, just like websites. The alternative of leaning on app market owners such as Apple or Google to vet medical claims is feasible, but risks a consumer backlash. A middle way might be for authorities to provide guidelines on evidencebased/best-practice approach to app development for the healthcare sector. The public will then be encouraged to always evaluate any healthcare app based on the guidelines.

#### Future studies

Apps only debuted in the market in its current format in 2008 and so research into mobile apps in general, and healthcare apps in particular, are just starting. Future research should seek to include Apple's appstore (because of its preeminence) and other emerging app markets such as Microsoft's. Greater proliferation and use of smartphones and apps means there are many opportunities to look at how healthcare practitioners, in different healthcare systems, are using apps. Likewise, concerns about public safety will present fertile grounds for future research on mobile apps.

#### Conclusion

Apps are playing an increasing role in healthcare delivery and also for the training of healthcare practitioners. This review of the top, consecutive 500 'medical' apps in the Italian Android market shows that a majority of the apps are designed for healthcare professionals. On the average, a typical medical app will be downloaded 3,000 times, reviewed 16 times, rated 4.1/5 and given away for free. While there are many benefits to society from medical apps, there are also concerns so as not to endanger healthcare delivery or jeopardize public health and safety.

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