

# Certified in the Governance of Enterprise IT<sup>®</sup>

An ISACA Certification



## 2010 Bulletin of Information

Early Registration: 18 August 2010

Final Registration: 6 October 2010

**Exam Date: 11 December 2010**

## TABLE OF CONTENTS

Gain Worldwide Recognition With CGEIT .....	3
About the CGEIT Exam .....	3
Requirements for Earning CGEIT Certification .....	4
Registering for the CGEIT Exam .....	5
Other Helpful Information .....	6
Preparing for the CGEIT Exam .....	7
CGEIT Exam Administration .....	8
CGEIT Exam Results .....	9
Maintaining CGEIT Certification .....	9
Instructions for Completing the CGEIT Exam Registration Form .....	10
December 2010 CGEIT Exam Registration Form ..	11
Fee Remittance Schedule .....	12
Exam Center Locations .....	13
ISACA Local Chapters .....	14
ISACA Member Benefits .....	15

**"Becoming CGEIT certified will give you recognition for your work (in the governance of enterprise IT). More importantly, you become part of an elite group, which has done the best practices in implementation and governance."**

— *Ravi, Mankikar, CGEIT, CISA, General Manager,  
The Shamrao Vithal Co-operative Bank, Ltd.*

IT systems are continually evolving to ensure competitiveness, enable reach to global markets and handle external pressures such as regulation. By managing, advising and assessing the enterprise's IT infrastructure and processes, individuals play a role in IT governance and provide significant support to the board of directors and executive management. The Certified in the Governance of Enterprise IT® (CGEIT®) program supports increasing business demands and recognizes the wide range of professionals whose knowledge and application of IT governance principles are key to managing the forces of transition.

With the CGEIT designation comes many professional and personal benefits including:

- Worldwide recognition for professional experience
- Enhanced knowledge and skills
- Career advancement

# GAIN WORLDWIDE RECOGNITION WITH CGEIT

Supported by the IT Governance Institute® (ITGI™) and built on ITGI's intellectual property and input from subject-matter experts from around the world, the CGEIT designation is designed for professionals who have a significant management, advisory or assurance role relating to the governance of IT.

## Recognition for IT Governance Experience/Career Advancement

Achieving the CGEIT credential adds value to professionals who earn the certification and the enterprises they support. CGEIT promotes the advancement of professionals who wish to be recognized for their IT governance-related experience and knowledge. The CGEIT certification program recognizes those who demonstrate a visible commitment to excellence in IT governance practices.

CGEITs hold many prominent positions including: C-level executive, director, manager, and consultant. The following are examples of common roles and responsibilities held by current CGEITs:

- Oversee the development and maintenance of the IT strategic plan
- Manage IT-enabled investment portfolios through their useful asset life cycle
- Advise on industry accepted practices and frameworks to improve IT governance
- Develop IT and information systems strategic plans and control frameworks
- Integrate information security into enterprise IT governance
- Manage the enterprise architecture, including infrastructure and applications
- Oversee the development and maintenance of the risk strategy, plan and program

## ABOUT THE CGEIT EXAM

The CGEIT exam consists of 120 multiple-choice questions that cover six job practice areas. The task and knowledge statements within each area are intended to depict the tasks performed by individuals who have a significant management, advisory, or assurance role relating to the governance of IT and the knowledge requirements to perform these tasks. They are also intended to define the roles and responsibilities of the professionals performing IT governance work. The job practice areas and percentages below indicate the emphasis of questions that will appear on the exam.

### Job Practice Areas

The job practice consists of task and knowledge statements, organized by domains. The areas and their definitions are as follows:

- 1. IT Governance Framework (25 percent)**—Define, establish and maintain an IT governance framework (leadership, organizational structures and processes) to: ensure alignment with enterprise governance; control the business information and information technology environment through the implementation of good practices; and ensure compliance with external requirements.
- 2. Strategic Alignment (15 percent)**—Ensure that IT enables and supports the achievement of business objectives through the integration of IT strategic plans with business strategic plans and the alignment of IT services with enterprise operations to optimize business processes.
- 3. Value Delivery (15 percent)**—Ensure that IT and the business fulfill their value management responsibilities: IT-enabled business investments achieve the benefits as promised and deliver measurable business value both individually and collectively, that required capabilities (solutions and services) are delivered on time and within budget, and that IT services and other IT assets continue to contribute to business value.
- 4. Risk Management (20 percent)**—Ensure that appropriate frameworks exist and are aligned with relevant standards to identify, assess, mitigate, manage, communicate and monitor IT-related business risks as an integral part of an enterprise's governance environment.
- 5. Resource Management (13 percent)**—Ensure that IT has sufficient, competent and capable resources to execute current and future strategic objectives, and keep up with business demands by optimizing the investment, use and allocation of IT assets.
- 6. Performance Measurement (12 percent)**—Ensure that business-supporting IT goals/objectives and measures are established in collaboration with key stakeholders, and that measurable targets are set, monitored and evaluated.

CGEIT exam questions are developed and maintained to ensure that they accurately test an individual's proficiency in the governance of enterprise IT. For a description of task and knowledge statements for each area, please refer to [www.isaca.org/cgeitjobpractice](http://www.isaca.org/cgeitjobpractice).

# REQUIREMENTS FOR EARNING CGEIT CERTIFICATION

To earn the CGEIT credential, an individual must:

1. Achieve a passing score on the CGEIT exam. A passing score on the CGEIT exam, without completing the required work experience as outlined below, is only valid for five years. If the applicant does not meet the CGEIT certification requirements within the five year period, the passing score is voided.
2. Submit an application with verified evidence of five years of work experience. An applicant must provide evidence of management, advisory or oversight experience associated with the governance of the IT-related contribution to an enterprise. Five years of such experience is required and is defined and described specifically by the CGEIT job practice domains and task statements. Work experience must be gained within the 10-year period preceding the application date for certification or within five years from the date of initially passing the exam.

Specifically, an applicant must have:

- A minimum of one year of experience relating to the development and/or maintenance of an IT governance framework (CGEIT domain one [1]) and;
- Additional broad experience related to any two or more of the remaining domains (CGEIT domains two [2] through six [6]) (For a list and description of the CGEIT domains see page 3.)
- Substitutions for IT Governance Experience (two years maximum)—To recognize other management experience and/or the achievement of specific IT governance-related credentials, advanced (postgraduate) degrees and certificates for up to two years of the five years of required IT governance experience can be substituted. Specifically, each of the following will qualify (substitute) for one year of IT governance experience, with a maximum of two years of substitutions being accepted.
  - Other Management Experience—Other management experience that is not specific to IT governance, such as performing consulting, auditing, assurance or security management related duties will qualify for up to one (1) year of substitution.
  - Specific Credentials, Advanced (Postgraduate) Degrees and Certificates—Credentials (in good standing), advanced (postgraduate) degrees and certificate programs which include an IT governance and/or management component or are specific to one or more of the CGEIT domains will qualify for up to one year of substitution. These include:
    - Certified Information Systems Auditor™ (CISA®) issued by ISACA
    - Certified Information Security Manager® (CISM®) issued by ISACA
    - Implementing IT Governance Using COBIT Certificate issued by ISACA
    - ITIL Service Manager certification program
    - Chartered Information Technology Professional (CITP) issued by the British Computer Society
    - Certified Information Technology Professional (CITP) issued by the American Institute of CPAs
    - Information Systems Professional (I.S.P.) issued by the Canadian Information Processing Society
    - Project Management Professional (PMP) issued by the Project Management Institute
    - Certified Internal Auditor (CIA) issued by the Institute of Internal Auditors
    - Certified Business Manager (CBM) issued by the Association of Professionals in Business Management
    - Prince2—Registered Practitioner certificate issued by the Office of Government Commerce
    - Advanced (postgraduate) degree from an accredited university in governance, information technology, information management or business administration (for example: Master in Corporate Governance, Master of Business Administration, Master in Information and Operations Management, Master of Information Systems Management, Master in Information Technology)

Exception: Two years as a full-time university instructor teaching IT governance related subjects at an accredited university can be substituted for every one year of experience.

Applicants who have earned/acquired other credentials, advanced degrees and/or certificates that include a significant IT governance and/or information management component and are not listed above are welcome to submit them to the CGEIT Certification Committee for consideration.

**It is important to note that individuals may choose to take the CGEIT exam prior to meeting the experience requirements. This practice is acceptable and encouraged, although the CGEIT designation will not be awarded until all requirements are met.**

3. Agree to abide by the ISACA Code of Professional Ethics which can be viewed at [www.isaca.org/ethics](http://www.isaca.org/ethics).
4. Agree to comply with the CGEIT Continuing Professional Education Policy, which can be viewed at [www.isaca.org/cgeitcpepolicy](http://www.isaca.org/cgeitcpepolicy).

# REGISTERING FOR THE CGEIT EXAM

## Exam Date

The CGEIT exam will be administered on **Saturday, 11 December 2010**, unless specified otherwise on page 13 in this brochure.

## STEP 1: CONSIDER ISACA MEMBERSHIP

If you are not yet an ISACA member, you should consider joining. While ISACA membership is not required to take the exam, candidates can enjoy substantial cost savings on exam fees and study materials by joining now. To take advantage of these benefits, please complete the membership section of the CGEIT exam registration form. For additional member benefits, please see page 15 or visit [www.isaca.org/membership](http://www.isaca.org/membership).

### International Membership Dues and Duration of Membership

Join Dates	Fee US Dollars	Member Through
1 June - 5 August 2010	\$65.00	31 December 2010 (half the annual rate)
After 5 August 2010	\$130.00	31 December 2011 (up to four extra months included/free)

New member fee plus local chapter dues also apply. Member benefits do not begin until payment is received in full. No rebate of dues is available upon early resignation of membership and memberships are nontransferable.

**NOTE:** Nonmembers paying the higher rate for the CGEIT exam can apply the difference between the member and nonmember registration fee (US \$130) toward an ISACA membership. Simply indicate **"pending"** on item 1 of the registration form and include the total association membership dues (including local chapter dues and new member processing fee) on the remittance schedule located on page 2 of the registration form.

## STEP 2: COMPLETE THE EXAM REGISTRATION FORM

Complete both sides of the registration form provided in this brochure (or a clear photocopy) or obtain the registration form from [www.isaca.org/cgeitboi](http://www.isaca.org/cgeitboi). Print or type clearly in **black ink and block letters**. Be sure to include test center and language preference.

### Register Online and Save!

Online registration via the ISACA web site ([www.isaca.org/examreg](http://www.isaca.org/examreg)) is encouraged. Candidates registering online will save US \$50. Nonmembers can also maximize their savings by joining ISACA at the time they register.



## STEP 3: SUBMIT REGISTRATION FEES AND PAYMENT

	ISACA member	Non-ISACA member	<b>NOTE: Registration form and payment must be received on or before 18 August 2010 to qualify for the early registration rate.</b>
Early registrations received on or before 18 August 2010	US \$415	US \$545	
Final registrations received by 6 October 2010	US \$465	US \$595	

Enclose the appropriate payment amount by check (cheque) or draft in US dollars drawn on a US bank or provide credit card information or indicate payment by bank transfer on the registration form. Pricing accurate at the time of printing, subject to change without notice.  
**DO NOT SEND CASH.**

Only upon full exam payment will an admission ticket be issued and exam entrance permitted. The rates above are based on the registrant's ISACA member status as of the date of registration.

## Due Dates

Deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time). **If not registering online, please mail or fax the registration form to ISACA. Do not do both. Submitting duplicate registrations online and/or by hard copy to ISACA may result in multiple registrations and charges.** Final registration forms and payment must be postmarked or received by fax on or before 6 October 2010. **Both sides of the registration form must be received to complete a registration.**

## STEP 4: REVIEW ACKNOWLEDGMENT OF REGISTRATION AND RECEIPT OF THE CANDIDATE'S GUIDE TO THE CGEIT EXAM AND CERTIFICATION

An e-mail acknowledgement of the CGEIT exam registration, exam test site and exam language will be sent to registrants shortly after the processing of the registration form. Please review the exam registration details carefully and contact the certification department at [exam@isaca.org](mailto:exam@isaca.org) for any corrections or changes. A receipt letter acknowledging CGEIT exam registration and payment and a copy of the *Candidate's Guide to the CGEIT Exam and Certification* should be received by exam registrants within four weeks (depending on your worldwide location and local postal delivery) of the processing of the registration form and payment.

## OTHER HELPFUL INFORMATION

### Exam Registration Changes

Changes to the exam site and test language are subject to the following charges:

- On or before 8 October 2010..... No charge
- 9 October through 15 October 2010 ..... US \$50

No exam registration changes will be granted after 15 October 2010.

### Refund and Deferrals of Fees

**Refund:** Candidates unable to take the exam are eligible for a refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 8 October 2010. All requests for a refund after this date will be denied. Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment.

**Deferrals:** Exam registrants may elect to defer their registration to the following exam date. A deferral fee is required based on the following schedule:

- On or before 15 October 2010..... US \$50
- 16 October through 24 November 2010..... US \$100

Deferral requests will not be accepted after 24 November 2010. To request a deferral, please go to [www.isaca.org/examdefer](http://www.isaca.org/examdefer). Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment. Exam candidates who do not appear for the exam (or arrive too late to be admitted) are not eligible for a refund or deferral of their exam registration payment.

**No refunds or exchanges will be given for study aids, associated taxes, shipping and handling charges, or membership dues. Exam registration and membership fees are nontransferable.**

### Assignment of Test Centers

ISACA will make every effort to assign candidates to the exam center of their choice. However, if an exam center is cancelled, candidates will be assigned to the nearest available exam center. Should a candidate not wish to sit for the exam at the newly assigned exam center, a full refund may be received or the exam fee may be deferred.

### Request for Additional Test Centers

If an exam center is not available within 100 miles (160 kilometers) of the location in which a candidate wants to be tested, and if there are five or more candidates who wish to enter as a group at this location, they may request that a new exam center be established. Written requests for establishment of new exam centers, including a minimum of five **paid** registration forms, must be received at ISACA International Headquarters no later than 1 August 2010. While there is no guarantee that a new exam center can be arranged, every attempt will be made to provide one.

### Special Arrangements

Upon request, ISACA will make reasonable accommodations in its exam procedures for candidates with documented disabilities or religious requirements. These candidates may request consideration for reasonable alterations in exam format, presentations, food or drink at the exam site, or scheduling. Requests for food or drink at the exam site must be accompanied by a doctor's note; otherwise, **no food or drinks are allowed at any exam site**. Request for consideration must be submitted to ISACA International Headquarters in writing, accompanied by appropriate documentation, no later than 6 October 2010.

### ISACA Contact Information

#### **Exam and exam registration**

Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: [exam@isaca.org](mailto:exam@isaca.org)

#### **Certification**

Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: [certification@isaca.org](mailto:certification@isaca.org)

#### **CGEIT study aids**

Phone: +1.847.660.5650; E-mail: [bookstore@isaca.org](mailto:bookstore@isaca.org)

#### **ISACA membership**

Phone: +1.847.660.5600; E-mail: [membership@isaca.org](mailto:membership@isaca.org)



# PREPARING FOR THE CGEIT EXAM

Passing the CGEIT exam can be achieved through an organized plan of study. To assist individuals with the development of a successful study plan, ISACA is now offering the *CGEIT Review Manual 2010*—visit [www.isaca.org/cgeitbooks](http://www.isaca.org/cgeitbooks) for complete information. A full list of resources is available at [www.isaca.org/cgeitreferences](http://www.isaca.org/cgeitreferences). Most of these resources can be downloaded from the ISACA web site and/or purchased directly from the ISACA Bookstore at [www.isaca.org/bookstore](http://www.isaca.org/bookstore). Order early: The delivery time can be one to two weeks, depending on your geographic location and custom clearance practices. For current shipping information, see [www.isaca.org/shipping](http://www.isaca.org/shipping).

The *CGEIT Review Manual 2010* is a reference guide designed to assist individuals in preparing for the CGEIT exam and individuals wishing to understand the roles and responsibilities of someone with significant management, advisory or assurance responsibilities relating to the governance of IT. The manual has been developed and reviewed by subject matter experts actively involved in the governance of IT. This is the first edition of this manual.

This manual includes six chapters, each one devoted to one of the domains within the scope of the CGEIT job practice. Each chapter provides task and knowledge statements with supporting explanations and exhibits detailing their interrelationships. Sample practice questions and explanations of answers assist candidates in understanding the topic areas. Also included are references for further study. The manual is a resource to those seeking global guidance and a strong understanding of effective approaches to the governance of IT.

The 2010 edition has been developed to help CGEIT candidates understand essential concepts and is organized to facilitate study in the following job practice areas:

- IT governance framework
- Strategic alignment
- Value delivery
- Risk management
- Resource management
- Performance measurement

## Primary References

The following primary references can be used for CGEIT exam preparation. These references represent publications that address the CGEIT domains and the use of an IT governance framework. These publications were used as references in the development of the CGEIT domains, tasks and knowledge statements. When reading these documents, an exam candidate should focus on the IT governance principles and practices that are presented and discussed.

The following publications are available for purchase or download at [www.isaca.org/cgeitreferences](http://www.isaca.org/cgeitreferences).

### ■ *Board Briefing on IT Governance, 2<sup>nd</sup> Edition*

Briefing that explores the meaning of IT governance, its relationship to enterprise governance and the actions boards and senior management should take to effect IT governance. A complimentary download is available.

### ■ *IT Governance Domain Practices and Competencies (series)*

Five-volume series published by the ITGI that addresses IT governance practices and is available as a complimentary download.

- *IT Governance Domains Practices and Competencies: IT Alignment—Who is in Charge?*
- *IT Governance Domains Practices and Competencies: Optimizing Value Creation From IT Investments*
- *IT Governance Domains Practices and Competencies: Measuring and Demonstrating the Value of IT*
- *IT Governance Domains Practices and Competencies: Information Risks—Whose Business are They?*
- *IT Governance Domains Practices and Competencies: Governance of Outsourcing*

### ■ *CobiT® 4.1*

ISACA's world-renowned IT governance and control framework features a streamlined, pragmatic and business-focused approach to implementing IT governance enterprise wide. A complimentary download is available.

### ■ *Implementing and Continually Improving IT Governance*

This publication enhances, expands and improves on the content of the prior ISACA *IT Governance Implementation Guide Using CobiT® and Val IT™, 2<sup>nd</sup> Edition* publication. It incorporates valuable references to cutting edge research from ISACA publications. This guide provides an approach for implementing IT governance in such a way that the implementation team can get started in an effective and efficient manner, establishing a good practice approach for implementing and maintaining effective IT governance based on a continual improvement life cycle that should be tailored to suit the enterprise's specific needs.

### ■ *Enterprise Value: Governance of IT Investments, The Val IT Framework 2.0*

A governance framework for IT-enabled investments. A complimentary download is available.

### ■ *Frameworks for IT Management*

This *ITSMFI* publication covers the most important frameworks and describes in a structured format the specific characteristics.



# CGEIT EXAM ADMINISTRATION

## Admission Ticket

Approximately two to three weeks prior to the CGEIT exam date, candidates will receive a physical admission ticket and an e-ticket from ISACA. The ticket will indicate the date, registration time and location of the exam, schedule of events for that day and a list of materials candidates must bring with them to take the CGEIT exam. Candidates can use either a printout of the e-ticket or the hard copy admission ticket for entry into the exam.

**Please note:** In order to receive an admission ticket, all fees must be paid. In order to receive an e-ticket, all fees must be paid and candidates must have a current e-mail address on file. Only candidates with an admission ticket will be admitted to the exam. If a candidate's mailing and/or e-mail address changes, he/she should update his/her profile on the ISACA website ([www.isaca.org](http://www.isaca.org)) or contact [exam@isaca.org](mailto:exam@isaca.org).

If your name as displayed on your government-issued ID is different than your ISACA profile name, please enter your government-issued ID name in the space provided. Your government-issued ID name will be the name used on your admission ticket.

Candidates must locate and note the specific registration and exam time on their admission ticket. **No candidate will be admitted to the test center once the chief examiner begins reading the oral instructions, approximately 30 minutes before the exam begins.** Any candidate who arrives after the oral instructions have begun will not be allowed to sit for the exam and will forfeit his/her registration fee. A candidate can use his/her admission ticket only at the designated test center on his/her admission ticket.

Candidates will be admitted to the test center only if they have a valid admission ticket and an acceptable form of identification (ID). An acceptable form of ID must be a current and original government-issued ID that contains the candidate's name, as it appears on the admission ticket, and the candidate's photograph. The information on the ID cannot be handwritten. All of these characteristics must be demonstrated by the single piece of ID provided. Examples include, but are not limited to, a passport, driver's license, military ID, state ID, Green card and national ID. Any candidate who does not provide an acceptable form of ID will not be allowed to sit for the exam and will forfeit his/her registration fee.

Any candidate who has not received his/her admission ticket by 1 December 2010, should contact the ISACA certification department immediately at [exam@isaca.org](mailto:exam@isaca.org) or via phone at +1.847.660.5660.

**No food or drinks are allowed at any exam site, unless special arrangements have been made in advance.** Please refer to "Special Arrangements" on page 7.

## Misconduct

Candidates who are discovered engaging in any kind of misconduct, such as giving or receiving help; using notes, papers or other aids; attempting to take the exam for someone else; using any type of communication device including cell phones during the exam administration; or removing the exam booklet, answer sheet or notes from the testing room will be disqualified and may face legal action. Candidates who leave the testing area without authorization or accompaniment by a test proctor will not be allowed to return to the testing room and will be subject to disqualification. The testing agency will report such irregularities to ISACA's CGEIT Certification Committee.

## Security

Candidates are not allowed to bring any type of communication devices into the test center. Discovery of such devices may result in disqualification and/or the device being confiscated. ISACA will not assume responsibility for stolen, lost or damaged personal property. To review the Personal Belongings Policy, please visit [www.isaca.org/cgeitbelongings](http://www.isaca.org/cgeitbelongings).



# CGEIT EXAM RESULTS

## Receiving Your Score

Please notify the certification department immediately if registration contact information changes. **Approximately eight weeks after the test date, the official exam results will be mailed to candidates.** Additionally, with the candidate's consent on the registration form, an e-mail message containing the candidate's pass/fail status and score will be sent to the candidate. This e-mail notification will only be sent to the address listed in the candidate's profile at the time of the initial release of the results. To ensure the confidentiality of scores, exam results will not be reported by telephone or fax. To prevent e-mail notification from being sent to spam folders, candidates should add *exam@isaca.org* to their address book, whitelist or safe-senders list.

## Reporting of Your Test Results

Candidate scores are reported as a scaled score. A scaled score is a conversion of a candidate's raw score on an exam to a common scale. ISACA uses and reports scores on a common scale from 200 to 800. For example, the scaled score of 800 represents a perfect score with all questions answered correctly; a scaled score of 200 is the lowest score possible and signifies that only a small number of questions were answered correctly. A candidate must receive a score of 450 or higher to pass the exam. A score of 450 represents a minimum consistent standard of knowledge as established by ISACA's CGEIT Certification Committee. A candidate receiving a passing score may then apply for certification if all other requirements are met.

**Passing the exam does not grant the CGEIT designation. To become a CGEIT, each candidate must complete all requirements as listed on pages 4.**

## Retaking the CGEIT Exam

A candidate receiving a score of less than 450 has not passed and can retake the exam by registering for and paying the appropriate exam fee for any future exam administration. To assist with future study, the results letter each candidate receives will include a score analysis by content area. There are no limits to the number of times a candidate can take the exam.

# MAINTAINING CGEIT CERTIFICATION

A major strength of any professional designation is a program of continuing professional education (CPE) that the individual must follow to retain certification. To maintain CGEIT certification, individuals must comply with a CPE policy ([www.isaca.org/cgeitcpepolicy](http://www.isaca.org/cgeitcpepolicy)) and abide by ISACA's Code of Professional Ethics ([www.isaca.org/ethics](http://www.isaca.org/ethics)). Together, these programs help ensure that CGEITs remain current with IT governance practices and knowledge, and demonstrate high professional principles.

The CPE policy requires the individual to earn and submit a minimum of 20 CPE hours and to pay a maintenance fee each year. In addition, a minimum of 120 CPE hours must be earned and submitted during a fixed three-year certification period. To more easily meet the three-year cycle requirement of 120 hours, it is suggested that individuals earn an average of 40 CPE hours annually.

**Failure to comply with this policy will result in revocation of an individual's certification.**

**"The CGEIT certification provides me with the credibility to discuss critical issues like governance and strategic alignment based on my recognized professional knowledge, skills and business experience."**

**—Vernon R. Poole, CGEIT, CISM, Head of Business Consultancy, Sapphire Technologies Ltd., United Kingdom**

# INSTRUCTIONS FOR COMPLETING THE CGEIT EXAM REGISTRATION FORM

**Register online**—To register online, please visit the ISACA web site at [www.isaca.org/examreg](http://www.isaca.org/examreg).

To avoid any delay or the possibility of the registration being canceled, it is extremely important that the registration form be completed carefully and correctly. **Please print in block letters and black ink.**

1. **MEMBERSHIP ID**—If you are currently a member of ISACA, please enter your member number on the line provided. Although membership in ISACA is not required to take the exam, you may wish to consider a membership at this time and begin to enjoy the cost savings and many other benefits available to you. **If you are joining as an ISACA member now, please write “pending” on the line provided for your ISACA membership ID.**
2. **NAME**—Please indicate the appropriate salutation. Your name should be entered as follows: First Name, Middle Initial, Last or Family Name. **To prevent delays on the exam date, please use your legal name as it appears on your government-issued ID.** See page 8.
3. If you are joining as an ISACA member at this time, please write your name as you want it to appear on your membership certificate.
4. **CERTIFICATIONS YOU CURRENTLY HOLD**—List the certifications you currently hold.
5. **RESIDENCE ADDRESS**—Enter your home address. Please make sure that your home city, state or province, country, and postal code are recorded in the proper fields.
6. **RESIDENCE PHONE AND FAX NUMBERS**—Enter your residence telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
7. **BUSINESS NAME**—Enter the name of your business.
8. **BUSINESS ADDRESS**—Enter your business address. Please make sure that your company's city, state or province, country, and postal code are recorded in the proper fields.
9. **BUSINESS PHONE AND FAX NUMBERS**—Enter your business telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
10. **E-MAIL ADDRESS**—Enter your complete e-mail address. Notification of registration, an admission ticket, pass/fail results and score can be distributed via e-mail to all candidates who provide a valid e-mail address.
11. **SEND MAIL TO**—Check (tick) the appropriate box where all CGEIT exam correspondence and results are to be mailed.
12. **YEAR OF BIRTH**
13. **FIELD OF EMPLOYMENT**—Indicate your current field of employment:
 

1. Financial/Banking	6. Retail and Wholesale/Distribution	11. Mining/Construction/Petroleum/Agriculture	15. Pharmaceutical
2. Insurance	7. Government/Military—National/State/Local	12. Utilities	16. Advertising/Marketing/Media
3. Public Accounting	8. Technology Services/Consulting	13. Legal/Law/Real Estate	17. Education/Student
4. Transportation	9. Manufacturing/Engineering	14. Health Care/Medical	99. Other
14. **EDUCATIONAL LEVEL**—Indicate degree or the number of equivalent years of university-level education:
 

1. One year or less	4. Four years	7. AS/Associates	10. Ph.D.
2. Two years	5. Five years	8. BA/BS/Bachelors	99. Other
3. Three years	6. Six or more years	9. MS/MBA/Masters	
15. **WORK EXPERIENCE**—Indicate the number of years of IT governance work experience:
 

1. No experience	3. 4-6 years	5. 10-12 years
2. 1-3 years	4. 7-9 years	6. 13 or more years
16. **CURRENT PROFESSIONAL ACTIVITY**—Please select the best match if your exact title is not listed:
 

1. CEO, President, Owner, General/Executive Manager	5. CFO, Controller, Treasurer, Finance Executive/VP/EVP	10. Compliance/Risk/Privacy Director/Manager/ Consultant	15. IT Staff
2. CAE, General Auditor, Partner, Audit Head/VP/EVP	6. Chief Compliance/Risk/ Privacy Officer, VP/EVP	11. IT Senior Auditor (External/Internal)	16. IT/IS Compliance/Risk/Control Staff
3. CISO/CSO, Security Executive/VP/EVP	7. IT Audit Director/ Manager/Consultant	12. IT Auditor (External/ Internal Staff)	17. Professor/Teacher
4. CIO/CTO, Info Systems/ Technology Executive/ VP/EVP	8. Security Director/Manager/Consultant	13. Non-IT Auditor (External/Internal)	18. Student
	9. IT Director/Manager/ Consultant	14. Security Staff	99. Other
17. **SIZE OF ENTIRE ORGANIZATION**—Indicate the size of your organization (number of employees) at your primary place of business:
 

1. Fewer than 50 employees	3. 150–499 employees	5. 1,500–4,999 employees	7. 10,000–14,999 employees
2. 50–149 employees	4. 500–1,499 employees	6. 5,000–9,999 employees	8. 15,000 or more employees
18. **SIZE OF IT Audit Staff**—Indicate the size of your IT audit staff (local office):
 

1. 0 individuals	2. 1 individual	3. 2–5 individuals	4. 6–10 individuals	5. 11–25 individuals	6. More than 25 individuals
------------------	-----------------	--------------------	---------------------	----------------------	-----------------------------
19. **SIZE OF INFORMATION SECURITY STAFF**—Indicate the size of your information security staff (local office):
 

1. 0 individuals	2. 1 individual	3. 2–5 individuals	4. 6–10 individuals	5. 11–25 individuals	6. More than 25 individuals
------------------	-----------------	--------------------	---------------------	----------------------	-----------------------------
20. **YOUR LEVEL OF PURCHASING AUTHORITY**—Indicate your level of purchasing authority:
 

1. Recommend products/services	2. Approve purchases	3. Recommend and approve purchases
--------------------------------	----------------------	------------------------------------
21. **EXAM LANGUAGE PREFERENCE**—Indicate the language version of the exam you desire. CGEIT is currently only offered in English.
22. **EXAM CENTER CODE**—Select the city most convenient for you from the test center list and enter its name and corresponding number. Your admission ticket will show the specific location to which you should report. See page 13 for exam center locations.
23. **HOW DID YOU HEAR ABOUT THE EXAM?**—Select how you heard about the CGEIT exam:
 

1. ISACA international mailing	2. Chapter mailing	3. Conference	4. Magazine	5. ISACA International Headquarters web site
6. Chapter web site	7. Supervisor	8. Coworker	9. Friend	10. US DoD directive
24. **AUTHORIZATION TO RELEASE CONTACT INFORMATION TO THE LOCAL ISACA CHAPTER**—Enter Y for yes or N for no to indicate whether you authorize release of your name and address information to a local ISACA chapter for the purpose of promoting chapter-sponsored activities, including study courses. (This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)
25. Do you wish to be notified of your pass/fail status and score by e-mail? —Enter Y for yes or N for no.  
**NOTE:** Your pass/fail result will be sent to the e-mail address provided in your online constituent profile. Please verify it is current and update if required.
26. **IS CGEIT CERTIFICATION REQUIRED FOR YOUR CURRENT POSITION OR FOR PROMOTION?**—Enter Y for yes or N for no.
27. **SIGNATURE**—Be sure to sign your form. Failure to do so will result in ineligibility to sit for the exam.

**DECEMBER 2010 CGEIT EXAM REGISTRATION FORM**To register online, please visit the ISACA web site at [www.isaca.org/examreg](http://www.isaca.org/examreg).**Exam Date: Saturday, 11 December 2010**Please use black ink.  
Print in block letters or type.  
US Federal ID No. 23-7067291

Order No. \_\_\_\_\_

Date \_\_\_\_\_

MONTH/DAY/YEAR

1. ISACA Membership# \_\_\_\_\_ Indicate "pending" if you are applying for membership at this time.

☐ MR. ☐ MS. ☐ MRS. ☐ MISS ☐ OTHER \_\_\_\_\_

2. Name \_\_\_\_\_

2a. If your name as displayed on your government-issued ID is different than ISACA profile name, please enter your government-issued ID name here:

GOVERNMENT-ISSUED ID NAME

3. \_\_\_\_\_

IF JOINING AS AN ISACA MEMBER, PLEASE PRINT YOUR NAME AS YOU WANT IT TO APPEAR ON YOUR MEMBERSHIP CERTIFICATE.

4. Certifications you currently hold: CPA \_\_\_\_\_ CIA \_\_\_\_\_ CA \_\_\_\_\_ CISSP \_\_\_\_\_ Other (specify, excluding CISA, CISM, CRISC) \_\_\_\_\_

5. Residence address \_\_\_\_\_

STREET

CITY

STATE/PROVINCE/COUNTRY

POSTAL CODE/ZIP

6. Residence phone \_\_\_\_\_ Residence fax \_\_\_\_\_

AREA/COUNTRY CODE AND NUMBER

AREA/COUNTRY CODE AND NUMBER

7. Business name \_\_\_\_\_

8. Business address \_\_\_\_\_

STREET

CITY

STATE/PROVINCE/COUNTRY

POSTAL CODE/ZIP

9. Business phone \_\_\_\_\_ Business fax \_\_\_\_\_

AREA/COUNTRY CODE AND NUMBER

AREA/COUNTRY CODE AND NUMBER

10. E-mail \_\_\_\_\_

11. Send mail to ☐ Home ☐ Business

12. Year of birth \_\_\_\_\_

13. Field of  
employment \_\_\_\_\_14. Educational  
level \_\_\_\_\_15. Work  
exp \_\_\_\_\_16. Professional  
activity \_\_\_\_\_

17. Size of organization \_\_\_\_\_

18. Size of IT audit staff \_\_\_\_\_

19. Size of information security staff \_\_\_\_\_

20. Level of purchasing authority \_\_\_\_\_

21. Exam language preference: English only

22. Exam center code \_\_\_\_\_ Exam center location name \_\_\_\_\_

23. How did you hear about the exam? \_\_\_\_\_

24. Do you authorize the release of contact information to the local ISACA chapter? (Y or N) \_\_\_\_\_

(This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)

25. Do you wish to be notified of your pass/fail status and score via e-mail? (Y or N) \_\_\_\_\_ (Be sure you have included your e-mail address above.)

This is your only opportunity to receive your results via e-mail. Please be advised that your results letter sent by post is your official score result.

26. Is CGEIT certification required for your current position or promotion? (Y or N) \_\_\_\_\_

I hereby apply to ISACA to register for the Certified in the Governance of Enterprise IT™ (CGEIT™) exam **and/or** for membership in the association. By registering to take the CGEIT exam, I certify that I have read and agree to the conditions set forth in the Bulletin of Information covering administration of the CGEIT exam; certification rules, policies and procedures; and the release of my test results; and I agree to disqualification from the CGEIT exam and/or nullification of any exam score in the event that any statement or information provided by me to the association is false or fails to include a material fact, or in the event that I violate any of the rules, policies or procedures governing the exam. By applying for membership in the association, I certify that I will abide by the association's Code of Professional Ethics.

I understand that ISACA and others will rely on this application and on the documents and information submitted, and that if any signature or information is falsified, altered or tampered with, ISACA may take such action as it deems appropriate, including rejecting my application for certification and/or barring me from future examinations or from participation in ISACA membership.

I hereby agree to hold the association, its officers, directors, examiners, members, employees and agents harmless from any complaint, claim or damage arising out of (1) any action or failure to act by me on behalf of the association, and (2) any action or omission in connection with my registration to take the CGEIT exam, any exam given by the association, and any grade relating thereto **and/or** my application for membership. I understand that the final decision as to whether I pass the CGEIT exam and/or am accepted as a member of the Association rests solely with the association. I further understand that ISACA may inform the local ISACA chapter and other appropriate parties of my having passed the exam. Notwithstanding the above, I understand and agree that any action arising out of or pertaining to this application or the CGEIT exam must be brought in the Circuit Court of Cook County, Illinois, USA, and shall be governed by the laws of the State of Illinois, USA. I HAVE READ AND UNDERSTAND THESE STATEMENTS AND INTEND TO BE LEGALLY BOUND BY THEM.

27. Signature: \_\_\_\_\_ Date: \_\_\_\_\_

(For your registration to be complete, you must sign on the line above.)

COMPLETE THE FEE REMITTANCE SCHEDULE AND METHOD OF PAYMENT ON REVERSE SIDE.

NAME: \_\_\_\_\_

(Please use black ink and print in block letters or type.)

## Fee Remittance Schedule

### 1. December 2010 CGEIT Certification Exam Fee

★ **Register Online (SAVE US \$50, [www.isaca.org/examreg](http://www.isaca.org/examreg))** ★

Registration paid in full on or before 18 August 2010

Registration paid in full on or before 6 October 2010

(Paid registration will include a copy of the Candidate's Guide to the CGEIT Exam and Certificate)

NOTE: Sales tax and shipping charges do not apply to exam fees.

### STUDY AIDS: (see [www.isaca.org/cgeitreferences](http://www.isaca.org/cgeitreferences) for complimentary downloads\*)

2. *CGEIT Review Manual 2010 (CGM-10)*

3. *Board Briefing on IT Governance, 2<sup>nd</sup> Edition (1-ITG)\**

4. *CoaT<sup>®</sup> 4.1 (CB 4.1)\**

5. *Enterprise Value: Governance of IT Investments: The Val IT Framework 2.0 (VITF2)\**

6. *Frameworks for IT Management (3-VH)*

A list of all recommended reference materials for CGEIT may be found at: [www.isaca.org/cgeitreferences](http://www.isaca.org/cgeitreferences).

**ALL STUDY AIDS MUST BE PAID IN FULL PRIOR TO SHIPMENT.**  
**ALL STUDY AIDS SALES ARE FINAL. NO REFUNDS OR EXCHANGES.**  
**PAYMENTS SHOULD BE MADE DIRECTLY TO ISACA.**

### Shipping and Handling Rates for Study Aids Orders

For standard delivery times, please visit [www.isaca.org/shipping](http://www.isaca.org/shipping).

All international orders are shipped via Federal Express International Priority.

Amount of Line A	Outside USA	Within USA
Up to US \$30.00	\$ 10.00	\$ 5.00
US \$30.01 - \$50.00	\$ 15.00	\$ 7.00
US \$50.01 - \$80.00	\$ 20.00	\$ 8.00
US \$80.01 - \$150.00	\$ 26.00	\$ 10.00
Over US \$150.00	17% of Line A	10% of Line A

Purchaser is responsible for paying the duties/taxes/VAT charges levied by his/her country.

If registering at the exam member rate, membership dues must be paid in full. If not, nonmember fees will be added to the candidate's exam registration and applicable exam study material. Full payment must be received before admission tickets are issued and candidates are permitted to sit for the exam. Pricing accurate at the time of printing, subject to change without notice. All deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time). If you are purchasing membership and/or study aids along with the exam, payments will be applied in the following sequence: membership, study aids and then the exam.

If you are purchasing membership and/or study aids along with the exam, payments will be applied in the following sequence: membership, study aids and then the exam.

**Refund and Deferral Policy—Refund:** Candidates unable to take the exam are eligible for a refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 8 October 2010. All requests after that date will be denied. **Deferrals:** Candidates unable to take the exam can request a deferral of their registration fees to the next exam date. Deferral requests received on or before 15 October 2010 will be charged a \$50 processing fee. From 16 October 2010 through 24 November 2010, a processing fee of \$100 will be charged. Deferral requests will not be accepted after 24 November 2010. Requests received after 24 November 2010 and candidates who do not appear at their designated exam site by the required time will not be able to receive exam deferrals or refunds of the exam fees. To request a deferral, please go to [www.isaca.org/examdef](http://www.isaca.org/examdef). The exam and deferral fees are nonrefundable. **PRICES, SHIPPING AND HANDLING AND TAX ARE SUBJECT TO CHANGE WITHOUT NOTICE. NO REFUNDS OR EXCHANGES WILL BE GIVEN FOR STUDY AIDS, ASSOCIATED TAXES, SHIPPING AND HANDLING CHARGES, OR MEMBERSHIP FEES.** All deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time).

**Membership—YES! I wish to become an ISACA member NOW... and realize the benefits immediately.**

**ISACA membership offers savings and many benefits! See page 15 for details.**

Membership in the association requires you to belong to a chapter when you live or work within 50 miles/80km of a chapter territory.

Chapter number \_\_\_\_\_ (see page 14)

### Payment Calculation

Association dues†

US \$ \_\_\_\_\_

Chapter dues (visit [www.isaca.org/chapters](http://www.isaca.org/chapters)) or see page 14

US \$ \_\_\_\_\_

New member processing fee

US \$ 30

Total Membership Fees (F)

US \$ \_\_\_\_\_

† Association Dues: US \$65 if registering between 1 June and 5 August; US \$130 if registering after 5 August. These rates grant different durations of membership. See page 5 for details.

☐ I do not wish to be included on a mailing list other than for ISACA mailings.

## Method of Payment

**Please note: Your registration is not complete unless you have signed page 1 of the registration form.**

CGEIT Exam Fee and Study Aids Total (E) \$ \_\_\_\_\_

ISACA Membership Fee Total (if applicable) (F) \$ \_\_\_\_\_

Total Remitted (E+F) US \$ \_\_\_\_\_

☐ Check (cheque) payable to ISACA in US dollars, drawn on a US bank  
☐ Bank Transfer (see below) Date of transfer (mm/dd/yy) \_\_\_\_\_  
☐ MasterCard ☐ VISA ☐ American Express ☐ Diners Club  
 All payments by credit card will be processed in US dollars.

Account number \_\_\_\_\_

Name of cardholder \_\_\_\_\_

Expiration date \_\_\_\_\_

MONTH/YEAR

Signature \_\_\_\_\_

Cardholder billing address (if different than address provided on previous page):

### Bank transfer information:

Bank of America  
 ABA No. 0250-0859-3 SWIFT Code: BOFAUS3N  
 ISACA Account No. 22-7157-8  
 (INDICATE CANDIDATES NAME IN TRANSFER INFORMATION)

Mail to: ISACA • 1055 Payscale Circle • Chicago, IL 60674 USA

Air Courier: ISACA • 3701 Algonquin Road • Suite 1010  
 Rolling Meadows, IL 60008 USA

Fax to: +1.847.253.1443

# EXAM CENTER LOCATIONS FOR 11 DECEMBER 2010 EXAM

Unless otherwise noted, the CGEIT exam will take place on 11 December 2010.

<b>ARGENTINA</b> 6151 Buenos Aires	<b>CHILE</b> 6651 Santiago	<b>FINLAND</b> 7101 Helsinki	<b>INDONESIA</b> 7601 Jakarta	<b>MAURITIUS</b> 8250 Port Louis	<b>POLAND</b> 8735 Warsaw	<b>SWEDEN</b> 9201 Stockholm
<b>AUSTRALIA</b> 6201 Adelaide 6202 Brisbane 6203 Canberra 6204 Melbourne 6205 Perth 6206 Sydney	<b>CHINA</b> 6620 Beijing 6635 Guangzhou 6640 Nanjing 6650 Shanghai 6680 Shenzhen City	<b>FRANCE</b> 7201 Paris	<b>IRELAND</b> 9605 Dublin	<b>MEXICO</b> 8303 Mexico City 8304 Monterrey 8306 Guadalajara	<b>PORTUGAL</b> 8730 Lisbon	<b>SWITZERLAND</b> 9301 Zurich
<b>AUSTRIA</b> 6226 Vienna	<b>COLOMBIA</b> 6702 Bogota 6710 Cali City 6725 Medellin	<b>GERMANY</b> 7325 Berlin 7326 Munich 7301 Dusseldorf 7302 Frankfurt 7327 Hamburg 7328 Heidelberg	<b>ISRAEL</b> 7701 Tel Aviv (12 December 2010)	<b>MOROCCO</b> 8375 Casablanca	<b>PUERTO RICO</b> 3201 San Juan	<b>TAIWAN</b> 9351 Taipei
<b>BAHRAIN</b> 6251 Manama	<b>CÔTE D'IVOIRE</b> 7825 Abidjan	<b>GHANA</b> 7450 Accra	<b>ITALY</b> 7801 Milan 7802 Rome	<b>NEPAL</b> 6425 Kathmandu	<b>QATAR</b> 8751 Doha	<b>TANZANIA</b> 9375 Dar Es Salaam
<b>BELGIUM</b> 6301 Antwerp 6302 Brussels	<b>COSTA RICA</b> 6801 San Jose	<b>GREECE</b> 7381 Athens	<b>JAMAICA</b> 7850 Kingston	<b>NETHERLANDS</b> 6402 Heerlen 6401 Utrecht	<b>ROMANIA</b> 8775 Bucharest	<b>THAILAND</b> 9401 Bangkok
<b>BERMUDA</b> 6451 Hamilton	<b>CROATIA</b> 6875 Zagreb	<b>GUATEMALA</b> 7385 Guatemala City	<b>JAPAN</b> 7901 Nagoya 7902 Osaka 7903 Tokyo 7904 Fukuoka 7905 Okinawa	<b>NEW ZEALAND</b> 8501 Auckland 8502 Wellington	<b>RUSSIA</b> 9950 Moscow	<b>TUNISIA</b> 9425 Tunis
<b>BOLIVIA</b> 6520 La Paz	<b>CZECH REPUBLIC</b> 6625 Prague	<b>HONG KONG</b> 7401 Kowloon	<b>JORDAN</b> 8001 Amman	<b>NIGERIA</b> 8551 Lagos 8552 Port Harcourt 8553 Abuja Center	<b>SAUDI ARABIA</b> 8801 Dhahran (16 December 2010) 8802 Riyadh 8803 Jeddah (16 December 2010)	<b>TURKEY</b> 9450 Istanbul
<b>BOTSWANA</b> 6475 Gaborone	<b>DENMARK</b> 6901 Copenhagen	<b>HUNGARY</b> 7351 Budapest	<b>KAZAKHSTAN</b> 8075 Almaty	<b>NORWAY</b> 8601 Oslo	<b>SCOTLAND</b> 9604 Edinburgh	<b>UGANDA</b> 9475 Kampala
<b>BRAZIL</b> 6505 Brasilia 6501 Rio de Janeiro 6502 Sao Paulo	<b>DOMINICAN REPUBLIC</b> 6915 Santo Domingo	<b>ICELAND</b> 7475 Reykjavik	<b>KENYA</b> 8050 Nairobi	<b>OMAN</b> 8651 Muscat	<b>SINGAPORE</b> 8901 Singapore	<b>UKRAINE</b> 9480 Kiev
<b>BULGARIA</b> 6550 Sofia	<b>DUTCH WEST INDIES</b> 6851 Wilmssted Curacao	<b>INDIA</b> 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Viayawada 7518 Solapur 7519 Kolhapur	<b>KUWAIT</b> 8101 Al Kuwayt	<b>PAKISTAN</b> 8675 Karachi 8680 Lahore 8660 Islamabad	<b>SLOVAK REPUBLIC</b> 8975 Bratislava	<b>UNITED ARAB EMIRATES</b> 9501 Dubai 9502 Abu Dhabi
<b>CAMEROON</b> 8760 Douala	<b>ECUADOR</b> 7010 Quito		<b>LATVIA</b> 8151 Riga	<b>PANAMA</b> 8701 Panama City	<b>SLOVENIA</b> 8951 Ljubljana	<b>URUGUAY</b> 9651 Montevideo
<b>CANADA</b> 6601 Calgary 6602 Edmonton 6603 Montreal 6604 Ottawa 6605 Quebec City 6606 Toronto 6607 Vancouver 6608 Victoria 6609 Winnipeg 6610 Halifax 6611 Regina	<b>EGYPT</b> 7001 Cairo		<b>LEBANON</b> 9801 Beirut	<b>PAPUA NEW GUINEA</b> 8401 Port Moresby	<b>SOUTH AFRICA</b> 6101 Johannesburg 6102 Capetown 6103 Durban 6104 East London	<b>VIETNAM</b> 9727 Ho Chi Minh City
	<b>ENGLAND</b> 9601 London 9602 Manchester 9603 Birmingham		<b>LITHUANIA</b> 9825 Vilnius	<b>PARAGUAY</b> 8450 Asuncion	<b>SOUTH KOREA</b> 9001 Seoul	<b>VENEZUELA</b> 9701 Caracas
	<b>ESTONIA</b> 7025 Tallinn		<b>LUXEMBOURG</b> 8171 Luxembourg	<b>PERU</b> 8710 Lima	<b>SPAIN</b> 9101 Madrid 9102 Barcelona 9103 Valencia 9104 Logrono 9105 Leon	<b>WEST INDIES</b> 9751 Trinidad 9752 Barbados
			<b>MACAO</b> 8200 Macao	<b>PHILIPPINES</b> 8726 Manila	<b>SRI LANKA</b> 9151 Colombo	<b>ZAMBIA</b> 9850 Lusaka
			<b>MALAYSIA</b> 8201 Kuala Lumpur			<b>ZIMBABWE</b> 9901 Harare
			<b>MALTA</b> 8225 Valletta			

## UNITED STATES

<b>ALABAMA</b> 0101 Birmingham	<b>FLORIDA</b> 0801 Jacksonville 0802 Miami 0803 Orlando 0804 Tampa 0805 Tallahassee	<b>LOUISIANA</b> 1701 Baton Rouge 1702 New Orleans	<b>NEW YORK</b> 2601 Albany 2602 Buffalo 2603 New York City 2604 Syracuse	<b>RHODE ISLAND</b> 3650 Providence
<b>ALASKA</b> 0150 Anchorage	<b>GEORGIA</b> 0901 Atlanta	<b>MARYLAND</b> 1801 Baltimore	<b>NORTH CAROLINA</b> 2701 Charlotte 2702 Raleigh 2703 Winston-Salem	<b>SOUTH CAROLINA</b> 3301 Columbia
<b>ARIZONA</b> 0201 Phoenix	<b>HAWAII</b> 1001 Honolulu	<b>MASSACHUSETTS</b> 1901 Boston	<b>OHIO</b> 2801 Cincinnati 2802 Cleveland 2803 Columbus 2804 Bowling Green	<b>TENNESSEE</b> 3401 Memphis 3402 Nashville 3403 Knoxville
<b>ARKANSAS</b> 0301 Little Rock 0305 Bentonville	<b>IDAHO</b> 1101 Boise	<b>MICHIGAN</b> 2001 Detroit 2002 Grand Rapids	<b>OKLAHOMA</b> 2901 Oklahoma City 2902 Tulsa	<b>TEXAS</b> 3501 Austin 3502 Dallas 3503 Houston 3504 San Antonio
<b>CALIFORNIA</b> 0401 Los Angeles 0402 Sacramento 0403 San Diego 0404 San Francisco 0405 San Jose 0406 Santa Ana	<b>ILLINOIS</b> 1201 Chicago 1202 Springfield	<b>MINNESOTA</b> 2101 Minneapolis	<b>OREGON</b> 3001 Portland	<b>UTAH</b> 3601 Salt Lake City
<b>COLORADO</b> 0501 Denver	<b>INDIANA</b> 1301 Indianapolis 1302 South Bend	<b>MISSISSIPPI</b> 2150 Jackson	<b>PENNSYLVANIA</b> 3101 Harrisburg 3102 Philadelphia 3103 Pittsburgh 3104 Allentown	<b>VIRGINIA</b> 3701 Richmond 3702 Roanoke
<b>CONNECTICUT</b> 0601 Hartford	<b>IOWA</b> 1401 Des Moines 1425 Davenport	<b>MISSOURI</b> 2201 St. Louis	<b>WASHINGTON</b> 3801 Seattle 3802 Olympia 3803 Spokane	<b>WISCONSIN</b> 3901 Milwaukee
<b>DISTRICT OF COLUMBIA</b> 0701 Washington, DC	<b>KANSAS</b> 1501 Kansas City	<b>NEBRASKA</b> 2301 Omaha		
	<b>KENTUCKY</b> 1601 Louisville	<b>NEVADA</b> 4000 Las Vegas		
		<b>NEW JERSEY</b> 2401 Newark		
		<b>NEW MEXICO</b> 2501 Albuquerque		



# ISACA LOCAL CHAPTERS

For current chapter dues, please visit the web site [www.isaca.org/chapdues](http://www.isaca.org/chapdues) or contact your local chapter at [www.isaca.org/chapters](http://www.isaca.org/chapters).

Chapter Name	Chapter Number	Chapter Name	Chapter Number	Chapter Name	Chapter Number	Chapter Name	Chapter Number
<b>ASIA</b>		<b>EUROPE/AFRICA</b>		<b>Islands</b>		<b>Southwestern United States</b>	
Bahrain	208	Austria	157	Bermuda	147	Central Arkansas	82
Dhaka, Bangladesh	207	Belgium	143	Trinidad & Tobago	106	(Little Rock)	
China Hong Kong	64	Sofia, Bulgaria	189			Denver, CO	16
Bangalore, India	138	Croatia	170	<b>Midwestern United States</b>		Baton Rouge, LA	85
Cochin, India	176	Czech Republic	153	Chicago, IL	02	Greater New Orleans, LA	61
Coimbatore, India	155	Denmark	96	Illini (Springfield, IL)	77	Greater Kansas City, MO	87
Hyderabad, India	164	Estonia	162	Central Indiana	56	St. Louis, MO	11
Kolkata, India	165	Finland	115	(Indianapolis)		New Mexico (Albuquerque)	83
Chennai, India	99	France (Paris)	75	Iowa (Des Moines)	110	Central Oklahoma (OK City)	49
Mumbai, India	145	Germany	104	Kentuckiana (Louisville, KY)	37	Tulsa, OK	34
New Delhi, India	140	Accra, Ghana	205	Detroit, MI	08	Austin, TX	20
Pune, India	159	Athens, Greece	134	Western Michigan	38	Greater Houston Area, TX	09
Vijayawada, India	200	Budapest, Hungary	125	Minnesota	07	North Texas (Dallas)	12
Indonesia	123	Ireland	156	Omaha, NE	23	San Antonio/So. Texas	81
Nagoya, Japan	118	Tel-Aviv, Israel	40	Central Ohio (Columbus)	27		
Osaka, Japan	103	Milan, Italy	43	Greater Cincinnati, OH	03	<b>Western United States</b>	
Tokyo, Japan	89	Rome, Italy	178	Northeast Ohio (Cleveland)	26	Anchorage, AK	177
Korea	107	Kenya	158	Northwest Ohio	188	Phoenix, AZ	53
Lebanon	181	Latvia	139	Kettle Moraine, WI	57	Los Angeles, CA	01
Macao	190	Lithuania	180	(Milwaukee)		Orange County, CA	79
Malaysia	93	Luxembourg	198	Quad Cities	169	(Anaheim)	
Muscat, Oman	168	Malta	186	<b>Northeastern United States</b>		Sacramento, CA	76
Karachi, Pakistan	148	Netherlands	97	Greater Hartford, CT	28	San Francisco, CA	15
Lahore, Pakistan	196	Abuja, Nigeria	185	Central Maryland	24	San Diego, CA	19
Manila, Philippines	136	Lagos, Nigeria	149	(Baltimore)		Silicon Valley, CA	62
Jeddah, Saudi Arabia	163	Norway	74	New England	18	(Sunnyvale)	
Riyadh, Saudi Arabia	154	Warsaw, Poland	151	New Jersey	30	Hawaii (Honolulu)	71
Singapore	70	Lisbon, Portugal	209	Central New York	29	Boise, ID	42
Sri Lanka	141	Moscow, Russia	167	(Syracuse)		Las Vegas, NV	187
Taiwan	142	Romania	172	Hudson Valley, NY	120	Willamette Valley, OR	50
Bangkok, Thailand	109	Slovenia	137	(Albany)		(Portland)	
UAE	150	Slovak Republic	160	New York Metropolitan	10	Utah (Salt Lake City)	04
		South Africa	130	Western New York	46	Mt. Rainier, WA (Olympia)	129
		Barcelona, Spain	171	(Buffalo/Rochester)		Puget Sound, WA (Seattle)	35
		Madrid, Spain	183	Harrisburg, PA	45		
		Valencia, Spain	182	Philadelphia, PA	06	<b>OCEANIA</b>	
		Sweden	88	Pittsburgh, PA	13	Adelaide, Australia	68
		Switzerland	116	Rhode Island	197	Brisbane, Australia	44
		Tanzania	174	National Capital Area, DC	05	Canberra, Australia	92
		Istanbul, Turkey	204			Melbourne, Australia	47
		Kampala, Uganda	199	<b>Southeastern United States</b>		Perth, Australia	63
		Kyiv, Ukraine	206	Birmingham, AL	65	Sydney, Australia	17
		London, UK	60	Jacksonville, FL	58	Auckland, New Zealand	84
		Central UK	132	Central Florida (Orlando)	67	Wellington, New Zealand	73
		Northern England, UK	111	South Florida	33	Papua New Guinea	152
		Scotland, UK	175	West Florida (Tampa)	41		
		<b>NORTH AMERICA</b>		Atlanta, GA	39		
		<b>Canada</b>		Charlotte, NC	51		
		Calgary, AB	121	Research Triangle	59		
		Edmonton, AB	131	(Raleigh, NC)			
		Vancouver, BC	25	South Carolina Midlands	54		
		Victoria, BC	100	(Columbia, SC)			
		Winnipeg, MB	72	Memphis, TN	48		
		Atlantic Provinces	105	Middle Tennessee	102		
		Ottawa Valley, ON	32	(Nashville)			
		Toronto, ON	21	Virginia	22		
		Montreal, PQ	36				
		Quebec City, PQ	91				





## ISACA Membership and CGEIT: The Perfect Fit

As an ISACA member, you have a worldwide network of colleagues with whom to share knowledge and a vast array of member benefits, including:

### Professional Development

- Discounts on the CISA, CISM and CGEIT certification exams, review materials and maintenance fees
- Access to the online Career Centre for CV/résumé posting and job notifications
- Discounts on more than 25 ISACA events and conferences annually
- Free, monthly e-symposia with up to 36 CPE credits
- Free webcasts

### Community and Leadership

- Peer knowledge exchange through online communities and knowledge center
- Professional connections, knowledge and leadership opportunities through ISACA boards and committees and your local ISACA chapter

### Research and Knowledge

- Free downloads of publications and frameworks including CoBIT®. Receive a discounted subscription and complimentary baseline functionality of CoBIT Online.
- Subscriptions to both the *ISACA® Journal* and @ISACA which include valuable articles on current and future practices and technology
- Search and browse ISACA eLibrary, a comprehensive collection of content from nearly all ISACA/ITGI® published books and over 350 additional titles—all available free-of-charge.
- Discounts on peer-reviewed ISACA Bookstore publications and advanced ISACA/ITGI research to keep you informed about today's critical issues

Join today and save on your CGEIT exam registration (see page 12).

For more information about ISACA, please contact [membership@isaca.org](mailto:membership@isaca.org), visit [www.isaca.org/membership](http://www.isaca.org/membership) or call +1.847.660.5600.



## CGEIT Exam 2010—Important Date Information

### Exam Date—11 December 2010

**Early registration deadline:** 18 August 2010

**Final registration deadline:** 6 October 2010

**Exam registration changes:** Between 9 October and 15 October, a US \$50 fee, with no changes accepted after 15 October 2010

**Refunds:** By 8 October 2010, including a US \$100 processing fee, with no refunds after that date.

**Deferrals:** Requests received on or before 15 October 2010, charged a US \$50 processing fee. Requests received from 16 October through 24 November 2010, charged a US \$100 processing fee. After 24 November 2010, no deferrals will be permitted.

All deadlines are based upon Chicago, Illinois, USA  
5 p.m. CT (Central Time).



3701 Algonquin Road, Suite 1010  
Rolling Meadows, IL 60008 USA  
Phone: +1.847.253.1545  
Fax: +1.847.253.1443  
E-mail: [certification@isaca.org](mailto:certification@isaca.org)  
Web site: [www.isaca.org](http://www.isaca.org)